# Hurley's maX × Cayman Airways

# **Weekly Sir Turtle Rewards Miles Competition**

# Frequently Asked Questions (FAQ)

### What is the Hurley's maX × Sir Turtle Rewards Competition?

This is a limited-time promotional competition where eligible Hurley's maX Rewards members can win Sir Turtle Rewards air miles to use toward Cayman Airways flights. Prizes are awarded weekly over five weeks.

#### Who can enter?

You can enter if you:

- Are 18 years or older
- Are a resident of, or visitor to, the Cayman Islands
- Are an active Hurley's maX Rewards member
- Are an active Cayman Airways Sir Turtle Rewards member
- Register your Sir Turtle Rewards Member ID in the Hurley's maX app

### How do I enter the competition?

There is no separate entry form.

You are automatically entered when you:

- 1. Download and register for the Hurley's maX app, and
- 2. Link your Sir Turtle Rewards Member ID inside the app.
- 3. If you are not a Sir Turtle Rewards Member, you can register by visiting <a href="https://www.caymanairways.com/become-a-member">https://www.caymanairways.com/become-a-member</a>

Existing members who have already linked their Sir Turtle Rewards ID are also eligible

### Do I need to make a purchase to enter?

No purchase is required to be entered.

## How many times can I enter?

Each eligible Hurley's maX account with a linked Sir Turtle Rewards ID receives **one entry per week** during the competition period.

## What are the weekly prizes?

Week	Prize	Destination(s)	Approx. Value
Week 1	8,000 STR Miles	Kingston or Montego Bay	US\$400
Week 2	12,000 STR Miles	La Ceiba or Havana	US\$610
Week 3	12,000 STR Miles	Miami	US\$610
Week 4	16,000 STR Miles	Panama	US\$800
Week 5	16,000 STR Miles	Tampa	US\$800

Prize values are indicative and based on standard redemption estimates.

### How will winners be selected?

One (1) eligible winner will be randomly drawn each week from all valid entries received during that week.

## How will winners be notified?

Winners will be contacted using the email address linked to their Hurley's maX account. If a winner does not respond within the stated timeframe (up to 72 hours), Hurley's reserves the right to select an alternative winner.

### How are the Sir Turtle Rewards Miles awarded?

Winning air miles will be credited directly to the winner's Sir Turtle Rewards account, using the Member ID registered in the Hurley's maX app.

### How long are the Miles valid for?

Miles awarded as prizes are valid for one (1) year, subject to:

- Sir Turtle Rewards programme rules
- Seat availability
- Applicable blackout dates

### Are taxes and fees included?

No. Winners are responsible for all applicable taxes, fees, surcharges, and incidental costs associated with flight bookings. Other conditions may apply.

# Can the prize be transferred or exchanged?

No. Prizes are non-transferable, non-refundable, and cannot be exchanged for cash or other rewards.

# Who operates Sir Turtle Rewards?

Sir Turtle Rewards is operated by Cayman Airways Limited (CAL) and is governed by CAL's own <u>terms and conditions</u>.

# **Competition Terms & Conditions**

#### 1. Promoter

The promoter of this competition is **Hurley's Marketplace**, Cayman Islands ("Hurley's").

### 2. Competition Period

The competition runs for **five (5) consecutive weeks**, with one prize draw conducted per week. Exact start and end dates will be communicated via the Hurley's website and app.

## 3. Eligibility

Entry is open to individuals who:

- Are aged 18 years or older
- Are residents of, or visitors to, the Cayman Islands
- Hold an active Hurley's maX Rewards membership
- Hold an active Sir Turtle Rewards membership
- Have correctly registered their Sir Turtle Rewards Member ID in the Hurley's maX
  app

Employees of Hurley's and Cayman Airways, and their immediate families, may be excluded at the promoter's discretion.

## 4. Entry Method

- Entry is automatic upon linking a valid Sir Turtle Rewards Member ID within the Hurley's maX app.
- One (1) entry per eligible account per week.
- Entries do not roll over between weeks.

### 5. Prizes

Prizes consist of Sir Turtle Rewards air miles as outlined in the weekly prize table above.

### Prizes:

- Are issued as air miles only
- Are subject to Cayman Airways' Sir Turtle Rewards terms
- Do not include taxes, fees, or additional charges
- Other conditions may apply

## 6. Redemption Conditions

All prize redemptions are subject to:

- Cayman Airways' standard terms and conditions
- Availability, blackout dates, and fare rules
- Payment of all applicable taxes and fees by the winner

In the event of flight irregularities, passengers will be re-routed only on Cayman Airways services.

## 7. Non-Transferability

#### Prizes:

- Are non-transferable
- Are non-refundable if lost
- Cannot be used in conjunction with other vouchers, discounts, or sale fares

#### 8. Incorrect Account Details

Hurley's is not responsible for:

- Incorrect Sir Turtle Rewards Member IDs entered by participants
- Miles credited to the wrong account due to participant error

### 9. Programme Changes

Hurley's reserves the right to:

- Modify, suspend, or terminate the competition
- Disqualify entries where fraud, misuse, or breach of programme terms is suspected

## 10. Privacy

Participant data will be handled in accordance with:

- Hurley's Privacy Policy
- Applicable Cayman Islands data protection legislation
- Cayman Airways Privacy Policy

Limited data may be shared with Cayman Airways solely for prize fulfilment purposes.

## 11. Governing Law

This competition is governed by the laws of the Cayman Islands, and participants submit to the exclusive jurisdiction of the Cayman Islands courts.